



Society Promoting Environmental Conservation
Practical Solutions for Sustainable Cities

REPAIR CAFE HOUSE RULES

- Visitors offering broken household items for repair do so at their own risk and must sign a **WAIVER** to participate. No signed waiver, no repair.
- **Repairs are not guaranteed.** Volunteer fixers are not liable if the item that is repaired at the Repair Café does not work properly at home
 - **Only 1 item per time slot and 1 item per event**
- New replacement parts are not provided by Repair Café or volunteer fixers
- Fixers are entitled to refuse to repair items (see Right-to-Reject below).
- Visitors are responsible for cleaning their items before bringing in for repair.
- Visitors to the Repair Café are solely responsible for their items at all times and for tidy removal of items brought in that could not be repaired.

REPAIR CATEGORIES:

- Computers – repair & tech support: ie) desktops and laptops and peripherals such as keyboards, mice, headsets, speakers, external devices.
- Electronics: Home entertainment items including stereos, guitar amps, electric pianos. VCRs. DVD players, and kids' electronic toys.
- Small appliances: ie) lamps, toasters, foot heaters, hair dryers, and fans.
- Clothing/textiles: ie) shirts, pillowcases, pants, tablecloths. If bringing zipper or button repairs, you must provide your own button/zipper. Not accepted – items requiring alterations, hemming, bag repair, shoes. Some zipper repairs may not be possible due to complexity and time.
- Bicycles – minor repairs and tune ups. Replacement parts such as cables or inner tube, must provide your own part(s)
- General: small, portable items

OTHER NOT ACCEPTED – printers, monitors, cell phones, tablets, shoes, bags, luggage, jewelry, watches, furniture, or large appliances.

CODE OF CONDUCT – Be kind!

We welcome all members of the community and ask that everyone attending the Repair Café knows and follows this Code of Conduct. Failure to do so may result in denial of repair service and dismissal from the event and future events.

- Treat everyone with respect including volunteers, visitors, and venue staff.
- Harassment, bullying and discrimination of any kind is prohibited.
- Respect the host venue property and the property of volunteers.
- Cooperate with the registration process, waiting line and repair work.
- Be considerate of individuals' sensitivities. For example, some people are sensitive to loud sounds and strong scents.
- Respect people's privacy. If you wish to take pictures or make recordings, you must inform a registration volunteer and ask anyone being photographed or recorded for their individual permission.
- Report any breaches in the Code of Conduct to the Repair Café registration volunteers.
- No retaliation: Repair Café prohibits retaliation against anyone who reports a potential breach of the Code of Conduct.

If you have any questions, please ask.

RIGHT TO REJECT

Repair Café reserves the right to reject any items in the following condition:

- Items containing asbestos insulation (those manufactured before 1994)
- Items containing lead
- Unclean items containing food residue, grease, etc
- Items containing insects of any kind (dead or alive)
- Dirty and unwashed clothing

For the safety and comfort of all, please ensure that any item you bring for repair is clean, free from the above conditions, and otherwise safe for handling.